



COMMUNITIES@WORK SCHOOL HOLIDAY PROGRAMS FAQs

Communities@Work's Summer School Holiday Programs are open for bookings.

Running weekdays over the summer school holidays, our programs focus on fun, and will provide a welcoming and entertaining environment that will encourage children to have fun with their friends, make new friends, and participate in a variety of engaging activities that delivers a new adventure every day. These summer holidays, we are providing a range of incursions and excursions.

Communities@Work continue to ensure the safety of your child is paramount with increased hygiene protocols, guided by the latest advice from the ACT Government and ACT Health.

Summer School Holiday Program Locations and Dates

Only Monash Primary School, Charles Weston Primary School, Neville Bonner Primary School, Maribyrnong Primary School, Isabella Plains Early Childhood School, Ngunnawal Child Care Centre and Narrabundah Early Childhood School will be offering School Holiday Programs from 21 December 2020 to 23 December 2020.

Although we don't have daily highlights for these three days, we will be exploring all that the summer holidays have to offer, including science, arts and crafts, and cool active experiences.

All services will run 4 January – 31 January 2021.

- Charles Weston School
- Monash Primary School
- Neville Bonner Primary School*
- Maribyrnong Primary School*
- Amaroo School
- Fadden Primary School
- Mount Rogers Primary School
- Palmerston District Primary School
- Wanniasa Hills Primary School

- Isabella Plains Early Childhood Service
- Narrabundah Early Childhood School (available to in-service families only)
- Ngunnawal Child Care and Education Centre (available to in-service families only)

Program Details

Daily highlights/Program calendars are available for download on the Communities@Work website for each location for January 2021 Summer School Holidays, please visit: www.commsatwork.org/shp

Enrolment and booking process

Bookings can be made on the Communities@Work website: www.commsatwork.org. They have an online portal to manage enrolments and bookings which allows you to:

- Make and manage your school holiday bookings
- Update your payment details
- Update personal details
- Book multiple holiday programs with one enrolment

If you are ready to begin, please visit the enrolment page: www.commsatwork.org/school-holiday-program-enrolment-enquiry/

Important information

Cancellations - If you wish to cancel a booking, please ensure you do this with more than 10 business days' notice, otherwise fees will be charged.

Amendments - If you wish to amend a booking, please ensure you do this with more than 5 business days' notice, otherwise fees will be charged. An amendment is defined as moving a booking.

Illness - If your child is ill, please contact Communities@Work's enrolments team. Cancellations inside 10 business days will require a medical certificate, otherwise charges may be applied.

Billing - Please refer to your confirmation email for billing information and our terms and conditions.

Child care subsidy

To find out if you are eligible for the child care subsidy (CCS), please visit: www.education.gov.au/childcarepackage

Once you have made your booking, you may receive a notification to confirm your enrolment on the MyGov website. Please do this as soon as possible to ensure that any applicable Child Care Subsidy can be applied. If this step is not completed or is delayed, you may be charged full fees.

Please be aware that if your child is absent on the first and/or last day of their enrolment, CCS payment will not be applied to the absent days. This is a government rule.

Support for families experiencing hardship

There are a range of support services available, and you are encouraged to review these if needed.

ACT Government - The ACT Government has a range of support options available to Canberrans, including specific support for those impacted by COVID-19. To find out more, please visit www.act.gov.au/assistance.

Federal Government - Services Australia has information on their website about financial and support options for families, including the Additional Child Care Subsidy (ACCS), which we have provided more detail on below. Sometimes, it can take time for your application to be approved, so it is a good idea to begin the process as soon as possible. To find out more, please visit www.servicesaustralia.gov.au/individuals/subjects/coronavirus-covid-19-and-how-we-may-help

Communities@Work – They have a range of services to support families in need. Please speak to the manager of your service or centre or call them on 6293 6500 if you are struggling or need support. To find out more, please visit www.commsatwork.org/support

Communities@work's response to covid-19

Communities@Work has implemented a comprehensive Coronavirus (COVID-19) Response Plan and we are taking sensible measures to protect the health of children, families, educators and our community. They continue to actively monitor the situation and take the advice of regulatory and government authorities to ensure we are proactive where possible and responsive when needed. More information can be found on our dedicated COVID-19 webpage: www.commsatwork.org/covid-19

Help

If you have any questions or need help at any stage, please call our Children's Services Enrolments Team on 1300 212 273 between 9am and 5pm Monday to Friday or email them at enrolments@commsatwork.org