

Communities at Work to transition centre-based disability services participants to alternative providers

Communities at Work today advised participants, families and staff that it will commence a program to transition its participants from its centre-based disability services to other disability service providers from 10 March 2026.

For more than 30 years, Communities at Work has been a proud provider of centre-based disability services for people living in Canberra.

CEO Lesley Jordan said “In recent years, changes to the NDIS have expanded choice and encouraged more personalised, in-community supports. As a result, fewer participants are choosing our centre-based services, leading to a sustained decline in enrolments.”

“Communities at Work will begin transitioning participants to other NDIS providers from 10 March 2026.”

“This decision has not been made lightly. We understand that change can feel unsettling, and we are committed to supporting each participant in a respectful, planned and individualised way through the transition process.”

“Participants will continue to receive their regular services during the transition period.”

“Communities at Work will work closely with participants and, where requested, their families, support coordinators and plan managers to identify suitable alternative providers.”

“Our transition out of Disability Services will also enable Communities at Work to focus our resources on our core educational services of early childhood education, vocational training and high school for disengaged youth, as well as our food pantries and other community services.”

As part of the transition, Communities at Work will develop an individual transition plan for each participant, outlining their goals, achievements and activities, to support continuity of care with their new provider.

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